



## USER'S GUIDE 5200 Series 220-240V



- Thanks **2**
- Consumer Services **3**
- Safety Instructions **4**
- Product View **5**
- Features / Assembly **6**
- Operation **7-9**
- Clean-Up / Storage **9-10**
- Troubleshooting **10**
- Replacement Parts **11**
- About Your Warranty **12**

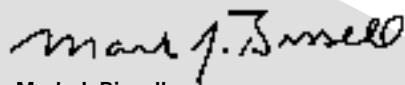
## Thanks for buying a BISSELL Flip-It™

We're glad you purchased a BISSELL Flip-It™. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your Flip-It is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services Department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Flip-It.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
President and Chief Executive Officer



## Thanks for buying a BISSELL Flip-It™

For information about repairs or replacement parts, or questions about your warranty, call or write us as indicated below or contact your local in country distributor:

### For UK inquiries:

Monday - Thursday 9 am — 5 pm  
Friday 9 am — 4 pm

### BISSELL Homecare (Overseas) Inc.

The Boat Yard  
105 Straight Road  
Old Windsor  
Berkshire, SL4 2SE  
United Kingdom  
Telephone: 0870-225-0109

### For Australian inquiries:

24 hours a day, 7 days a week

### E.D. Oates Pty Ltd

76 - 82 Newlands Road  
Reservoir VIC 3073  
Australia  
Telephone: 1-800-811-183

### For all other inquiries:

Monday - Friday 8 am — 4 pm

### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids Michigan 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 12 for details.**

## IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your Flip-It™

Always connect to a properly Earthed Outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

### ⚠️ WARNING: To reduce the risk of fire, electric shock or injury:

- Use indoors only.
- Do not leave FLIP-IT™ when it is plugged in.
- Do not service FLIP-IT™ when it is plugged in.
- Do not use with damaged cord or plug.
- Do not use FLIP-IT™ if it has been dropped, damaged, left outdoors or dropped into water, have it repaired at an Authorized Service Center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not carry the appliance while in use.
- Do not handle FLIP-IT™ plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Remove plug from electrical outlet before cleaning or maintaining the appliance.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See Cleaning Formula Section of the User's Guide.

- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. Unplug by grasping the plug, not the cord.
- Be extra careful when cleaning stairs.
- Do not use without Filter in place.
- Close attention is necessary when used by or near children
- Not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Do not expose to rain, store indoors.

### SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

### ⚠️ WARNING:

This appliance must be Earthed.

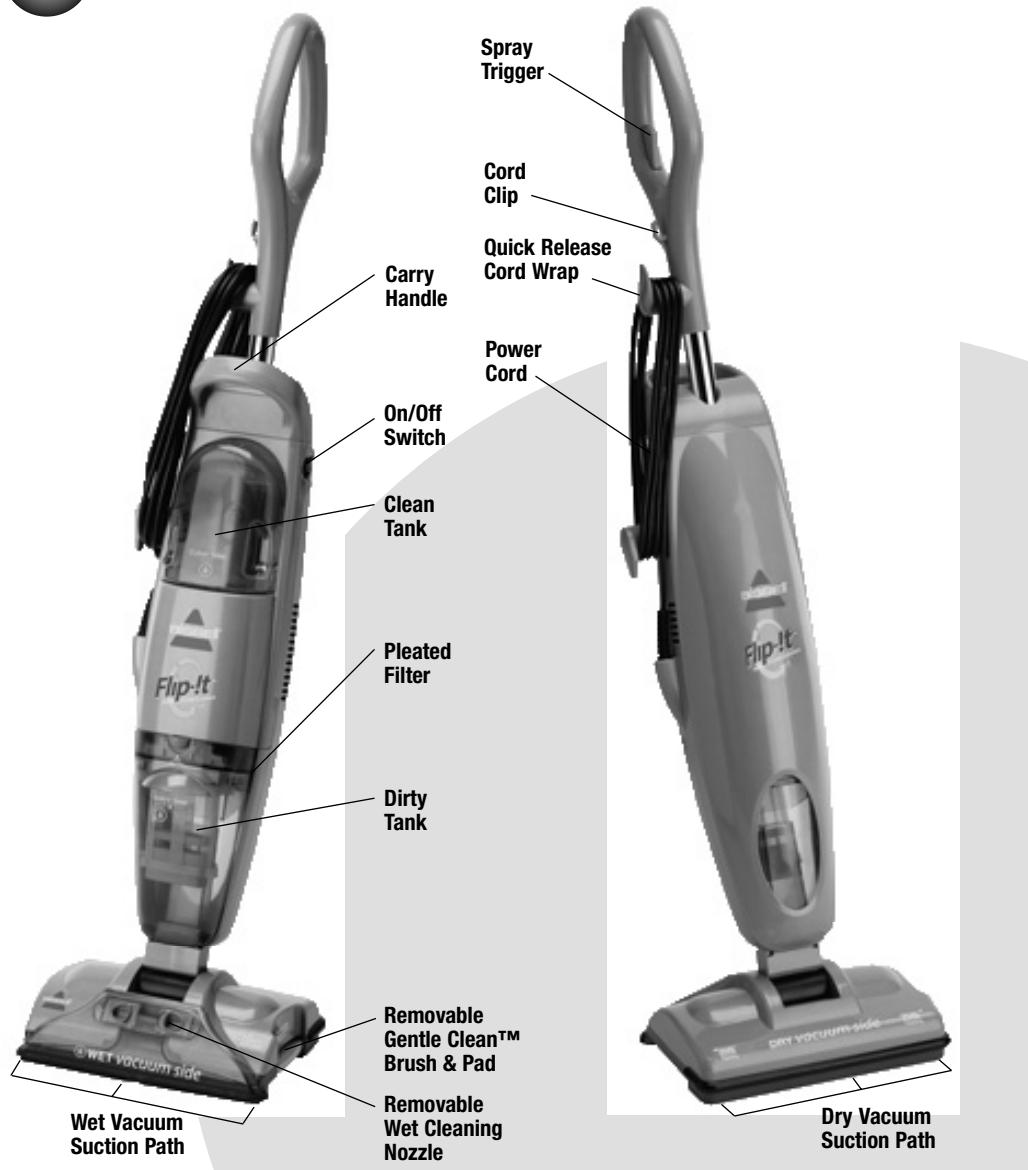
### IMPORTANT

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

### FOR RESIDENTS OF THE UNITED KINGDOM ONLY

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. (Spares may be obtained from your BISSELL supplier). If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

## Product View



**CAUTION:** Do not over wet the floor. Apply Formula by depressing the Spray Trigger on the forward stroke only and release the Spray Trigger on the rearward stroke. Over wetting the floor surface may cause delamination of certain laminated flooring materials.

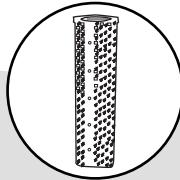
5

## Specialized Cleaning Features

Included with the purchase of your Flip-It are the following Specialized Cleaning Accessories...

The Flip-It was designed to give the user the ability to easily change between the Gentle Clean™ Brushes and Pads.

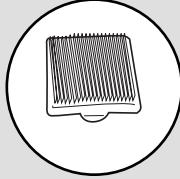
1. The Gentle Clean™ Brush is recommended for use on Hard Floor surfaces such as tile, vinyl, slate or surfaces that have grout or crevices where dirt and grime collect.



2. The Gentle Clean™ Pad is intended for use on more delicate surfaces such as sealed hardwood, laminates or vinyl.



3. The Pleated Filter, located in the lid of the Dirty Tank should be cleaned periodically.

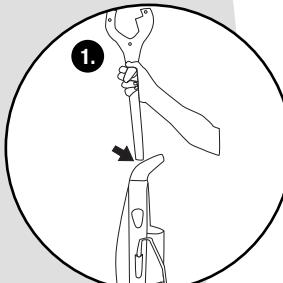


## Putting It Together

Assembling your new BISSELL Flip-It is a simple 2 Step Process:

**NOTE: Remove Clean Tank from unit first.**

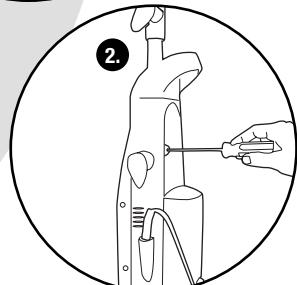
1. Insert the Handle into the top of the unit, making sure the Spray Trigger is on the Wet Vacuum side. Make sure the screw opening in the Handle is aligned with the hole in the housing of the unit.



2. Insert screw; gently screw in until tight with the body of the unit.

**WARNING:**  
Do not plug in your cleaner until you have completely assembled it per the following instructions and operating procedures.

**WARNING:**  
To reduce the risk of fire, use only BISSELL Hard and Wood Floor Cleaning Solutions in your Flip-It. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent based soil removers should not be used. These products may react with the plastic materials used in your Flip-It causing cracking or pitting.



## How To Use Your Flip-It Hard Floor Cleaner

### Getting Ready

1. Remove the Clean Tank from the machine.

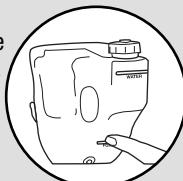


2. Unscrew the black Cap on the bottom of the Clean Tank and remove the Insert.



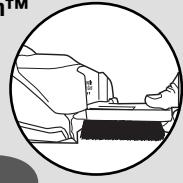
3. **Filling the Clean Tank:**

Fill with BISSELL Formula to the Formula fill line and fill with water to the Water line. Replace the Insert and Cap Assembly. Place the full Tank back into the unit.



### Inserting The Gentle Clean™ Brush or Pad

The first time you use your unit, the Gentle Clean™ Pad will be in the unit. Based on your flooring type and personal preference, you may want to change to the Gentle Clean™ Brush.



### Cleaning Formula Section

Keep plenty of genuine BISSELL Hard and Wood Floor Cleaning Solutions on hand so you can clean when it fits your schedule. Always use genuine BISSELL cleaning formulas.

#### ⚠ WARNING:

To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only BISSELL cleaning formula intended for use with the hard floor cleaner.



### Tip:

When using a Dry Gentle Clean™ Pad, you may want to get it slightly damp by squeezing the trigger to saturate the pad. This will aid in the flow of water and Formula to clean sticky grime and spots.

### Tip:

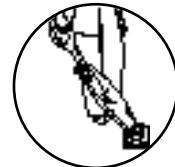
When plugging the unit in, make sure to hook the power cord into the Cord Clip. This will help guide the power cord when you flip from Dry to Wet Cleaning.

### Tip:

Use only specially formulated BISSELL Hard and Wood Floor Cleaning Solutions. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

## Dry Vacuuming

With the Dry Vacuum Side of the unit facing forward, turn the unit on and begin cleaning.



You will see dry dirt, crumbs and debris being collected in the Dirty Tank. You do not have to empty the dry debris before Wet Cleaning.

## Flipping from Dry to Wet Cleaning

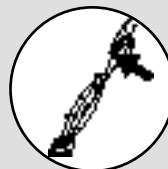
To change from Dry Vacuuming, to Wet Cleaning simply flip the unit around to the Wet Vacuum side!

The Gentle Clean™ Brush or Pad and Squeegee will automatically be lowered to effectively clean and dry all your Hard Floor Surfaces.



## Wet Cleaning/Vacuuming

To begin Wet Cleaning, simply pull the Spray Trigger. Water and Formula will be dispensed through the Gentle Clean™ Brush or Pad.



To maximize the area to be cleaned, it is recommended that the Spray Trigger is squeezed on the forward stroke and released on the rearward stroke.

### ⚠ CAUTION:

Do not over wet the floor. Apply Formula by depressing the Spray Trigger on the forward stroke only and release the Spray Trigger on the rearward stroke. Over wetting the floor surface may cause delamination of certain laminated flooring materials.

This will dispense water and Formula going forward and on the pull back, the Squeegee will leave the floor essentially dry and ready to walk on.

8

### Tip:

To extend the life of your Filter and to maintain maximum dry suction, check the Filter for lint and debris frequently.

### Tip:

To make sure water and Formula are flowing, squeeze the Spray Trigger without the Gentle Clean™ Brush or Pad inserted. You should see a light stream of water and Formula dispensed onto the floor.

## Dirty Tank Is Full

While Wet Cleaning, you will see dirty water collected in the Dirty Tank. When the Tank is full, the white Float in the Dirty Tank will rise to the top, making a noticeable sound to let you know it is time to empty the Dirty Tank.

### Tip:

While using the Flip-It in the Wet Cleaning mode, make sure to listen for the change in the sound to alert you when the Dirty Tank is full.

## When You're Finished

### Emptying the Dirty Tank

Remove the Dirty Tank Lid. Dump the dirty water and debris into the sink, toilet, laundry tub or outside. Rinse the Tank out with warm water and replace it in the unit.

### Tip:

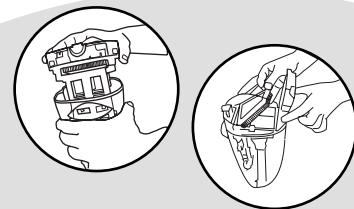
If there are large pieces of debris in the water, you may not want to empty the Tank into your sink.

### Checking The Filter

While the Dirty Tank is out of the unit, remove the Pleated Filter from the top of the Tank. Remove dirt and debris from the pleats by gently tapping the Filter over the wastebasket or outside.

The Pleated Filter can also be rinsed under water to clean.

NOTE: If the Pleated Filter is rinsed with warm water to clean, it is recommended to leave it out of the unit to air dry before placing it back in the unit.



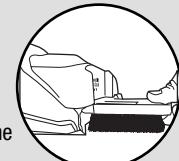
### WARNING:

To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

## Cleaning The Gentle Clean™ Brush or Pad

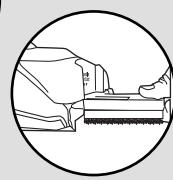
### Gentle Clean™ Brush

Remove the Gentle Clean Brush from the unit and rinse under warm water.



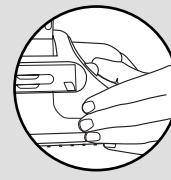
### Gentle Clean™ Pad

Remove the Gentle Clean Pad Card from the unit. Peel the Pad from the Pad Card and toss in the wash!

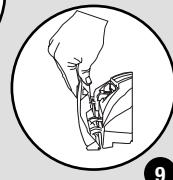


## Removing Wet Cleaning Nozzle

Remove the Wet Cleaning Nozzle by pulling tab on right side of Nozzle. Rinse any dirt and grime off the Nozzle under warm tap water.



To replace the Wet Cleaning Nozzle, insert the 4 tabs along the bottom of the Nozzle Window first and gently snap the Wet Cleaning Nozzle back into place.



## Storing The Flip-It

Your Flip-It can be stored Ready-to-Use, by leaving water and Formula in the unit. Be sure to remove wet Gentle Clean™ Pad before storing.

### Tip:

If the Pleated Filter is rinsed with warm water to clean, it is recommended to leave it out of the unit to air dry before placing it back in the unit.

## Troubleshooting

### Water & Formula are draining out from the Clean Tank

#### Possible Causes

- ① Clean Tank black Cap & Insert are not on tight
- ② Clean Tank black Cap & Insert are cross threaded

#### Remedies

- ① Remove black Cap & Insert and attach tightly
- ② Remove black Cap & Insert and make sure it is screwed on straight and tightly

### No suction

#### Possible Causes

- ① Filter may be dirty or clogged
- ② Wet Cleaning Nozzle may not be on properly
- ③ Dirty Tank is full
- ④ Filter is wet

#### Remedies

- ① Remove Filter from the Dirty Tank and clean
- ② Make sure Wet Cleaning Nozzle is on tight and snapped into place
- ③ Empty Dirty Tank
- ④ Make sure Filter is completely dry before placing back into the unit

### Water is not flowing

#### Possible Causes

- ① Something is caught and clogging the air path
- ② Clean Tank is not inserted properly

#### Remedies

- ① Unplug unit. Remove Wet Cleaning Nozzle and insert a blunt object into the air path to remove any potential clog
- ② Remove Clean Tank and reinsert into the unit

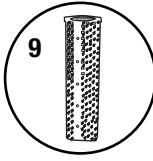
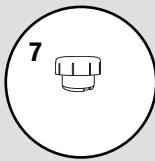
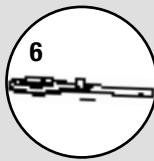
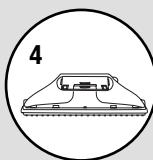
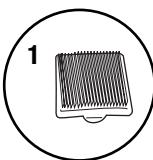


### WARNING:

To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

## Replacement Parts

Item	Part No.	Part Name
1	203-6705	Pleated Filter
2	203-6706	Dirty Tank Lid Assembly
3	203-6707	Dirty Tank
4	203-6708	Wet Cleaning Nozzle
5	203-6725	Clean Tank with Cap and Insert
6	203-6711	Handle with Screw -Acier
7	203-6713	Cap and Insert Assembly
8	203-6714	Cord Wrap - Acier
9	203-6700	Gentle Clean™ Brush
10	203-6701	Gentle Clean™ Pad Card
11	203-6702	Gentle Clean™ Pad (2 pack)
12	3270	Pad/Filter Replacement Pack (2 Gentle Clean™ Pads & 1 Pleated Filter)
13	0482	Wood Floor Solutions
14	0484	Hard Floor Solutions



## About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

### Limited Two Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part do to manufacturer defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

#### For UK inquiries:

Monday - Thursday 9 am — 5 pm  
Friday 9 am — 4 pm

#### BISSELL Homecare (Overseas) Inc.

The Boat Yard  
105 Straight Road  
Old Windsor  
Berkshire, SL4 2SE  
United Kingdom  
Telephone: 0870-225-0109

#### For Australian inquiries:

24 hours a day, 7 days a week

#### E.D. Oates Pty Ltd

76 - 82 Newlands Road  
Reservoir VIC 3073  
Australia  
Telephone: 1-800-811-183

#### For all other inquiries:

Monday - Friday 8 am — 4 pm

#### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids Michigan 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383

**BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED  
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER  
WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES  
WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED  
WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR  
PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF  
PURCHASE AS DESCRIBED ABOVE.**

12



©2005 BISSELL Homecare, Inc.  
Grand Rapids, Michigan  
All rights reserved. Printed in China  
Part Number 603-6719  
Rev 03/05  
Visit our website at:  
[www.bissell.com](http://www.bissell.com)